AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE & SERVICES

SPECIAL ITEM NUMBER 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES
FPDS Code D301  IT Facility Operation and Maintenance
FPDS Code D302  IT Systems Development Services
FPDS Code D306  IT Systems Analysis Services
FPDS Code D307  Automated Information Systems Design and Integration Services
FPDS Code D308  Programming Services
FPDS Code D309  IT Backup and Security Services
FPDS Code D311  IT Data Conversion Services
FPDS Code D313  Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316  IT Network Management Services
FPDS Code D317  Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
FPDS Code D399  Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

SRC, Inc.
7502 Round Pond Road
North Syracuse, NY 13212-2558
(P) 315-452-8000
(F) 315-452-8440
www.srcinc.com

Contract Number: 47QTCA19D007Q
Period Covered by Contract: 3/14/19 – 3/13/24
General Services Administration, Federal Acquisition Service
Pricelist current through Modification # 0001, dated March 14, 2019.

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (http://www.gsaadvantage.gov).
CUSTOMER INFORMATION:

1. Awarded Special Item Number(s):

<table>
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<th>SIN</th>
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<td>Information Technology Professional Services</td>
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<tr>
<td>OLM</td>
<td>Order-Level Materials (OLM)</td>
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1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract: See page 8.

1c. Descriptions of all corresponding commercial job titles with experience, functional responsibility and education are provided beginning on page 11.

2. Maximum Order: $500,000

3. Minimum Order: $100


5. Point of Production: N/A

6. Prices Shown Herein are Net (discount deducted)

7. Quantity Discount: None

8. Prompt Payment Terms: Net 30

9. Government Purchase Cards Will be accepted above the micro-purchase threshold

10. Foreign Items: None

11. Time of Delivery: SRC, Inc. shall deliver or perform services in accordance with the terms negotiated in an agency’s order.

11b. Expedited Delivery: Consult with Contractor

11c. Overnight/2-Day Delivery: Consult with Contractor

11d. Urgent Requirements: Consult with Contractor

12. FOB Point: Destination

13. Ordering Address: Contracts
    ATTN: David M Linton, Senior Contracts Manager
    7502 Round Pond Road
    North Syracuse, NY 13212-2558
14. Payment Address:  
Finance  
ATTN: Christine Fleischmann, Billing Supervisor  
7502 Round Pond Road  
North Syracuse, NY 13212-2558

15. Warranty Provisions: Contractor’s Standard Warranty

16. Export Packing charges: Not applicable

17. Terms and conditions of Government Purchase Card Acceptance: Contact SRC, Inc. for terms and conditions of Government Purchase Card acceptance.

18. Terms and conditions of rental, maintenance, and repair: Not applicable

19. Terms and conditions of installation: Not applicable

20. Terms and conditions of repair parts: Not applicable

20a. Terms and conditions for any other services: Not applicable

21. List of service and distribution points: Not applicable

22. List of participating dealers: Not applicable

23. Preventive maintenance: Not applicable

24a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: Not applicable

24b. SRC, Inc. for Section 508 compliance information. The EIT standards can be found at: https://www.section508.gov

25. DUNS Number: 063053771

26. SRC, Inc. is registered in the System for Award Management (SAM) database.
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</table>
Labor Category Descriptions

**Application Engineer - Junior**

**Functional Responsibilities:** The Application Engineer - Junior performs Information Technology (IT) functions such as design, analysis, evaluation, testing, debugging, and implementation of applications programs supporting company business processes and operations. Analyzes, installs, acquires, modifies, and supports operating systems, databases, or utilities software. Plans, conducts, and directs the analysis of business problems to be solved with automated systems. Analyzes, designs, acquires, and implements projects for Local Area Network (LAN) and/or Wide Area Network (WAN) systems. Plans, designs, acquires, and implements telecommunications voice/wire systems. At higher job levels, may contribute to the development, testing, evaluation, or design of system or infrastructure architecture used throughout the IT solution set.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

**Application Engineer - Principal**

**Functional Responsibilities:** The Application Engineer - Principal performs IT functions such as design, analysis, evaluation, testing, debugging, and implementation of applications programs supporting company business processes and operations. Analyzes, installs, acquires, modifies, and supports operating systems, databases, or utilities software. Plans, conducts, and directs the analysis of business problems to be solved with automated systems. Analyzes, designs, acquires, and implements projects for LAN and/or WAN systems. Plans, designs, acquires, and implements telecommunications voice/wire systems. At higher job levels, may contribute to the development, testing, evaluation, or design of system or infrastructure architecture used throughout the IT solution set.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 10 years

**Application Engineer - Senior**

**Functional Responsibilities:** The Application Engineer - Senior performs IT functions such as design, analysis, evaluation, testing, debugging, and implementation of applications programs supporting company business processes and operations. Analyzes, installs, acquires, modifies, and supports operating systems, databases, or utilities software. Plans, conducts, and directs the analysis of business problems to be solved with automated systems. Analyzes, designs, acquires, and implements projects for LAN and/or WAN systems. Plans, designs, acquires, and implements telecommunications voice/wire systems. At higher job levels, may contribute to the development, testing, evaluation, or design of system or infrastructure architecture used throughout the IT solution set.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 6 years
**Business Analyst - Junior**

**Functional Responsibilities:** The Business Analyst - Junior analyzes complex business problems to be solved with automated systems. Identifies gaps and provides technical expertise in business requirements for system functional specifications and scales new and current systems, processes, and procedures in a cost-effective manner. Configures system settings and options; plans and executes unit, integration, and acceptance testing to meet business requirements. Designs details of automated systems. May provide consultation to users in the area of automated systems. May lead cross-functional linked teams to address business or systems issues.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

**Business Analyst - Principal**

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**Minimum Education:** Bachelor’s

**Minimum Experience:** 6 years

**Computer and Information Research Scientist - Junior**

**Functional Responsibilities:** The Computer and Information Research Scientist - Junior supports software development and engineering through research leading to new or improved software products. Conducts research and collects product information and support the development of specifications and requirements for consideration. Remains aware of technological trends and advancements and recommends strategic product enhancements to ensure product relevancy and...
support revenue growth. Collaborates with Product Managers and technical groups to address important customer issues and finds innovative solutions to difficult problems. Career-Development position within field. Requires moderate skill sets and developing proficiency within discipline. Conducts tasks and assignments as directed. Works under moderate supervision with some latitude for independent judgment.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

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**Minimum Education:** Bachelor’s

**Minimum Experience:** 6 years
**Computer and IS Manager - Junior**

**Functional Responsibilities:** The Computer and Information Systems (IS) Manager - Junior provides leadership for those involved in the development, design, and optimization of one or more IT and systems functions supporting company business processes and technical information systems platforms. Responsibilities include, but are not limited to, analysis, selection, and modification of enterprise systems, application software, installation of network Hardware (HW) / Software (SW), and database management. Provides direction for the effort required to protect the company’s data, tools, and IS. Ensures infrastructure architecture standards maximize efficiency and support platform compatibility. Usually requires subject matter knowledge of user group for practical application of system characteristics. Coordinates delivery of services to user groups and ensures IT service is uninterrupted. Selects, develops, and evaluates personnel to ensure the efficient operation of the function.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

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**Computer and IS Manager - Principal**

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**Minimum Education:** Bachelor’s

**Minimum Experience:** 10 years

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**Minimum Education:** Bachelor’s
Minimum Experience: 6 years

Data Warehouse Specialist - Junior

Functional Responsibilities: The Data Warehouse Specialist - Junior designs, develops, and maintains relational databases for data storage and data mining. Performs data warehouse design and testing, including data design, database architecture, metadata, and repository creation. Designs data warehouse schematics, layouts, and capacity planning. Creates and implements effective metrics and monitoring processes. Develops processes and procedures for entering information into data warehousing systems and for ensuring reliability of information entered. Seeks continuous improvement in performance of data warehouse and ensure security of data. Career-development position within the field. Requires moderate skill sets and developing proficiency within discipline. Conducts tasks and assignments as directed. Works under moderate supervision with some latitude for independent judgment.

Minimum Education: Bachelor’s

Minimum Experience: 3 years

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Minimum Experience: 10 years

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Minimum Education: Bachelor’s

Minimum Experience: 6 years

**Database Administrator - Junior**

**Functional Responsibilities:** The Database Administrator - Junior designs, develops, and implements database applications to accommodate a variety of user needs. Administers, maintains, develops, and implements the integrity, security, and availability of multiple database(s). Defines informational needs and elements; data relationships and attributes; proposed manipulation; data flow and storage requirements; and data output and reporting capabilities. Assists in testing and recommends software products. Performs system-level database and software maintenance.

Minimum Education: Bachelor’s

Minimum Experience: 3 years

**Database Administrator - Principal**

**Functional Responsibilities:** The Database Administrator - Principal designs, develops, and implements database applications to accommodate a variety of user needs. Administers, maintains, develops, and implements the integrity, security, and availability of multiple database(s). Defines informational needs and elements; data relationships and attributes; proposed manipulation; data flow and storage requirements; and data output and reporting capabilities. Assists in testing and recommends software products. Performs system-level database and software maintenance.

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Minimum Experience: 10 years

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Minimum Education: Bachelor’s

Minimum Experience: 6 years
**Information Assurance Specialist - Junior**

**Functional Responsibilities:** The Information Assurance (IA) Specialist – Junior conducts regular audits to ensure that systems are being operated securely, and IS security policies and procedures are being implemented as defined in security plans.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

---

**Information Assurance Specialist - Principal**

**Functional Responsibilities:** The IA Specialist – Principal conducts regular audits to ensure that systems are being operated securely, and IS security policies and procedures are being implemented as defined in security plans.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 10 years

---

**Information Assurance Specialist - Senior**

**Functional Responsibilities:** The IA Specialist – Senior conducts regular audits to ensure that systems are being operated securely, and IS security policies and procedures are being implemented as defined in security plans.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 6 years

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**Information Security Analyst/Engineer - Junior**

**Functional Responsibilities:** The Information Security Analyst/Engineer - Junior carries out all phases of IS/networks security program that involves access to computers and computerized data enabling company to meet contractual requirements for networks security through firewalls and intrusion detection systems. Conducts regular audits to ensure that systems are being operated securely, and IS security policies and procedures are being implemented, as defined in security plans. Develops, tests, and operates firewalls, intrusion detection systems, enterprise anti-virus systems, and software deployment tools. Safeguards the network against unauthorized infiltration, modification, destruction, or disclosure. Researches, evaluates, tests, communicates, and implements new security software or devices. Implements, enforces, communicates, and develops security policies or plans for data, software applications, HW, telecommunications, and IS security education/awareness programs. Conducts routine investigations of IS security violations and incidents, reporting as necessary to management. Responds to queries and requests for computer security information and reports. Incumbent may report into the Security department and act as a liaison between the IT and Security functions OR may report directly into the IT function.

**Minimum Education:** Bachelor’s
Minimum Experience: 3 years

**Information Security Analyst/Engineer - Principal**

**Functional Responsibilities:** The Information Security Analyst/Engineer - Principal carries out all phases of IS/networks security program that involves access to computers and computerized data enabling company to meet contractual requirements for networks security through firewalls and intrusion detection systems. Conducts regular audits to ensure that systems are being operated securely, and IS security policies and procedures are being implemented, as defined in security plans. Develops, tests, and operates firewalls, intrusion detection systems, enterprise anti-virus systems, and software deployment tools. Safeguards the network against unauthorized infiltration, modification, destruction, or disclosure. Researches, evaluates, tests, communicates, and implements new security software or devices. Implements, enforces, communicates, and develops security policies or plans for data, software applications, HW, telecommunications, and IS security education/awareness programs. Conducts routine investigations of IS security violations and incidents, reporting as necessary to management. Responds to queries and requests for computer security information and reports. Incumbent may report into the Security department and act as a liaison between the IT and Security functions OR may report directly into the IT function.

Minimum Education: Bachelor’s

Minimum Experience: 10 years

**Information Security Analyst/Engineer - Senior**

**Functional Responsibilities:** The Information Security Analyst/Engineer - Senior carries out all phases of IS/networks security program that involves access to computers and computerized data enabling company to meet contractual requirements for networks security through firewalls and intrusion detection systems. Conducts regular audits to ensure that systems are being operated securely, and IS security policies and procedures are being implemented, as defined in security plans. Develops, tests, and operates firewalls, intrusion detection systems, enterprise anti-virus systems, and software deployment tools. Safeguards the network against unauthorized infiltration, modification, destruction, or disclosure. Researches, evaluates, tests, communicates, and implements new security software or devices. Implements, enforces, communicates, and develops security policies or plans for data, software applications, HW, telecommunications, and IS security education/awareness programs. Conducts routine investigations of IS security violations and incidents, reporting as necessary to management. Responds to queries and requests for computer security information and reports. Incumbent may report into the Security department and act as a liaison between the IT and Security functions OR may report directly into the IT function.

Minimum Education: Bachelor’s

Minimum Experience: 6 years
**Information Systems Security Engineer - Junior**

**Functional Responsibilities:** The Information Systems Security Engineer (ISSE) – Junior performs, or reviews, technical security assessments of computing environments to identify points of vulnerability, non-compliance with established IA standards and regulations, and recommends mitigation strategies. Validates and verifies system security requirements definitions and analysis and establishes system security designs. Designs, develops, implements, and integrates IA and security systems and system components including those for networking, computing, and enclave environments to include those with multiple enclaves and with differing data protection/classification requirements. Builds IA into systems deployed to operational environments. Assists Architects and Systems Developers in the identification and implementation of appropriate information security functionality to ensure uniform application of Agency security policy and enterprise solutions. Supports the building of security architectures. Enforces the design and implementation of trusted relations among external systems and architectures. Assesses and mitigates system security threats/risks throughout the program life cycle. Contributes to the security planning, assessment, risk analysis, risk management, certification, and awareness activities for system and networking operations. Reviews Certification and Accreditation (C&A) documentation, providing feedback on completeness and compliance of its content. Applies system security engineering expertise in one or more of the following: system security design process; engineering life cycle; information domain; cross-domain solutions; Commercial Off-The-Shelf (COTS) and Government Off-The-Shelf (GOTS) cryptography; identification; authentication; authorization; system integration; risk management; intrusion detection; contingency planning; incident handling; configuration control; change management; auditing; C&A process; principles of IA (e.g., confidentiality, integrity, non-repudiation, availability, and access control); and security testing. Supports security authorization activities in compliance with National Security Agency/Central Security Service (NSA/CSS) Information System Certification and Accreditation Process (NISCAP) and DoD Information Assurance Certification and Accreditation Process (DIACAP) process, the National Institute of Standards and Technology (NIST) Risk Management Framework (RMF) process, and prescribed NSA/CSS business processes for security engineering.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

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**Information Systems Security Engineer - Principal**

**Functional Responsibilities:** The Information Systems Security Engineer (ISSE) – Principal performs, or reviews, technical security assessments of computing environments to identify points of vulnerability, non-compliance with established IA standards and regulations, and recommends mitigation strategies. Validates and verifies system security requirements definitions and analysis and establishes system security designs. Designs, develops, implements, and integrates IA and security systems and system components including those for networking, computing, and enclave environments to include those with multiple enclaves and with differing data protection/classification requirements. Builds IA into systems deployed to operational environments. Assists Architects and Systems Developers in the identification and implementation of appropriate information security functionality to ensure uniform application of Agency security policy and enterprise solutions. Supports the building of security architectures. Enforces the design and implementation of trusted relations among external systems and architectures. Assesses and mitigates system security threats/risks throughout the program life cycle. Contributes to the security planning, assessment, risk analysis, risk management, certification, and awareness activities for system and networking operations. Reviews C&A documentation, providing
feedback on completeness and compliance of its content. Applies system security engineering expertise in one or more of the following: system security design process; engineering life cycle; information domain; cross-domain solutions; COTS and GOTS cryptography; identification; authentication; authorization; system integration; risk management; intrusion detection; contingency planning; incident handling; configuration control; change management; auditing; C&A process; principles of IA (e.g., confidentiality, integrity, non-repudiation, availability, and access control); and security testing. Supports security authorization activities in compliance with NSA/CSS NISCAP and DIACAP process, the NIST RMF process, and prescribed NSA/CSS business processes for security engineering.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 10 years

**Information Systems Security Engineer - Senior**

**Functional Responsibilities:** The Information Systems Security Engineer (ISSE) – Senior performs, or reviews, technical security assessments of computing environments to identify points of vulnerability, non-compliance with established IA standards and regulations, and recommends mitigation strategies. Validates and verifies system security requirements definitions and analysis and establishes system security designs. Designs, develops, implements, and integrates IA and security systems and system components including those for networking, computing, and enclave environments to include those with multiple enclaves and with differing data protection/classification requirements. Builds IA into systems deployed to operational environments. Assists Architects and Systems Developers in the identification and implementation of appropriate information security functionality to ensure uniform application of Agency security policy and enterprise solutions. Supports the building of security architectures. Enforces the design and implementation of trusted relations among external systems and architectures. Assesses and mitigates system security threats/risks throughout the program life cycle. Contributes to the security planning, assessment, risk analysis, risk management, certification, and awareness activities for system and networking operations. Reviews C&A documentation, providing feedback on completeness and compliance of its content. Applies system security engineering expertise in one or more of the following: system security design process; engineering life cycle; information domain; cross-domain solutions; COTS and GOTS cryptography; identification; authentication; authorization; system integration; risk management; intrusion detection; contingency planning; incident handling; configuration control; change management; auditing; C&A process; principles of IA (e.g., confidentiality, integrity, non-repudiation, availability, and access control); and security testing. Supports security authorization activities in compliance with NSA/CSS NISCAP and DIACAP process, the NIST RMF process, and prescribed NSA/CSS business processes for security engineering.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 6 years

**Management Analyst - Junior**

**Functional Responsibilities:** The Management Analyst – Junior provides expertise on continuous process improvement strategies, organizational redesign, change management projects, and performance measures for moderately complex business process engagements. These improvements can be implemented in any functional area and are not limited to IT. Typically, specializes in a non-technical
field. Responsibilities may include, but are not limited to: identifying and eliminating duplication; outsourcing opportunities; streamlining; centralizing; business improvement processes; manufacturing improvement processes; and/or vendor selection. Clients may be internal or external to the company.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

**Management Analyst - Principal**

**Functional Responsibilities:** The Management Analyst – Principal provides expertise on continuous process improvement strategies, organizational redesign, change management projects, and performance measures for moderately complex business process engagements. These improvements can be implemented in any functional area and are not limited to IT. Typically, specializes in a non-technical field. Responsibilities may include, but are not limited to: identifying and eliminating duplication; outsourcing opportunities; streamlining; centralizing; business improvement processes; manufacturing improvement processes; and/or vendor selection. Clients may be internal or external to the company.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 10 years

**Management Analyst - Senior**

**Functional Responsibilities:** The Management Analyst – Senior provides expertise on continuous process improvement strategies, organizational redesign, change management projects, and performance measures for moderately complex business process engagements. These improvements can be implemented in any functional area and are not limited to IT. Typically, specializes in a non-technical field. Responsibilities may include, but are not limited to: identifying and eliminating duplication; outsourcing opportunities; streamlining; centralizing; business improvement processes; manufacturing improvement processes; and/or vendor selection. Clients may be internal or external to the company.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 6 years

**Network and Computer Systems Administrator - Junior**

**Functional Responsibilities:** The Network and Computer Systems Administrator – Junior analyzes LAN and WAN systems, including planning, designing, evaluating, selecting operating systems and protocol suites and configuring communication media with concentrators, bridges, and other devices. Resolves interoperability problems to obtain operations across all platforms including e-mail, files transfer, multimedia, teleconferencing, and the like. Configures systems to user environments. Supports acquisition of HW and SW, as well as subcontractor services as needed.

**Minimum Education:** Bachelor’s
Minimum Experience: 3 years

**Network and Computer Systems Administrator - Principal**

**Functional Responsibilities:** The Network and Computer Systems Administrator – Principal analyzes LAN and WAN systems, including planning, designing, evaluating, selecting operating systems and protocol suites and configuring communication media with concentrators, bridges, and other devices. Resolves interoperability problems to obtain operations across all platforms including e-mail, files transfer, multimedia, teleconferencing, and the like. Configures systems to user environments. Supports acquisition of HW and SW, as well as subcontractor services as needed.

Minimum Education: Bachelor’s

Minimum Experience: 10 years

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Minimum Education: Bachelor’s

Minimum Experience: 5 years

**Program Manager - Junior**

**Functional Responsibilities:** The Program Manager – Junior is responsible for developing and implementing strategy for the program team, including developing a robust risk mitigation plan. Understanding how different projects interlink and overlap. Working with the Human Resources (HR) team to manage staff and resources for programs. Managing budgets and reporting on fund allocation. Gathering feedback and presenting insights. Reporting on program performance to executive team and directors. Identifying opportunities for continual improvement. Developing industry partnerships. Ensuring relevant standards, process, and regulations are upheld.

Minimum Education: Bachelor’s

Minimum Experience: 3 years

**Program Manager - Principal**

**Functional Responsibilities:** The Program Manager – Principal is responsible for developing and implementing strategy for the program team, including developing a robust risk mitigation plan. Understanding how different projects interlink and overlap. Working with the HR team to manage staff and resources for programs. Managing budgets and reporting on fund allocation. Gathering feedback
and presenting insights. Reporting on program performance to executive team and directors. Identifying opportunities for continual improvement. Developing industry partnerships. Ensuring relevant standards, process, and regulations are upheld.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 10 years

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**Minimum Education:** Bachelor’s

**Minimum Experience:** 7 years

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**Project Manager - Junior**

**Functional Responsibilities:** The Project Manager (PM) – Junior coordinates and monitors technical projects or programs from initiation through delivery. Gathers required data from end-users to evaluate objectives, goals, and scope to create technical specifications. Serves as liaisons between technical and non-technical departments in order to ensure that all targets and requirements are met. Ensures technical projects are completed on schedule and within budget. Keeps leadership informed of key issues that may impact project completion, budget, or other results. Holds a career-development position within the field. Requires moderate skill sets and developing proficiency within discipline. Conducts tasks and assignments as directed. Works under moderate supervision with some latitude for independent judgment.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

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**Minimum Education:** Bachelor’s

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**Minimum Education:** Bachelor’s

**Minimum Experience:** 7 years

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**SME - Junior**

**Functional Responsibilities:** The SME – Junior provides expertise in an area of IT (e.g., Information Systems Architecture, Telecommunications Systems Design, Architecture, Implementation, Information Systems Integration, Software Development Methodologies, Security Engineering, Communications and Network Systems Management), or a specific functional area (e.g., finance, logistics, and operations research). Thinks independently and demonstrates exceptional written and oral communications skills. Ability to work independently as well as in a team environment. Proactive and able to self-initiate assignments.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 5 years

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**SME - Principal**

**Functional Responsibilities:** The SME – Principal provides expertise in an area of IT (e.g., Information Systems Architecture, Telecommunications Systems Design, Architecture, Implementation, Information Systems Integration, Software Development Methodologies, Security Engineering, Communications and Network Systems Management), or a specific functional area (e.g., finance, logistics, and operations research). Thinks independently and demonstrates exceptional written and oral communications skills. Ability to work independently as well as in a team environment. Proactive and able to self-initiate assignments.

**Minimum Education:** Bachelor’s
**Minimum Experience:** 10 years

**SME - Senior**

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**Minimum Education:** Bachelor’s

**Minimum Experience:** 7 years

**Software Developer - Junior**

**Functional Responsibilities:** The Software Developer – Junior designs, develops, troubleshoots, and analyzes software programs for computer-based systems. Performs systems modeling, simulation, and analysis. Designs and develops compilers, assemblers, utility programs, and operating systems. Advises HW Design Engineers on machine characteristics that affect software systems, such as storage capacity, processing speed, and input/output requirements. As required, provides inputs for documentation of new or existing programs. Excludes those whose primary responsibilities are in applications programming.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

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**Minimum Education:** Bachelor’s

**Minimum Experience:** 6 years

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**Software Quality Assurance Engineer and Tester - Junior**

**Functional Responsibilities:** The Software Quality Assurance (QA) Engineer and Tester – Junior plans, designs, develops, and tests SW systems or applications for SW enhancements and new products. Most companies should be able to match to a specific SW development engineer position.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

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**Software Quality Assurance Engineer and Tester - Principal**

**Functional Responsibilities:** The Software QA Engineer and Tester – Principal plans, designs, develops, and tests SW systems or applications for SW enhancements and new products. Most companies should be able to match to a specific SW development engineer position.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 10 years

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**Functional Responsibilities:** The Software QA Engineer and Tester – Senior plans, designs, develops, and tests SW systems or applications for SW enhancements and new products. Most companies should be able to match to a specific SW development engineer position.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 6 years

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**System Engineer - Junior**

**Functional Responsibilities:** The System Engineer – Junior designs, develops, modifies, and evaluates complicated and difficult HW devices and/or systems. Has technical responsibility for planning and conducting technical projects or phases of projects and may coordinate the efforts of technical support
personnel, drafters, technical writers, and electronics technicians as required. Develops and recommends design approaches for new or improved products and/or processes. Consolidates results of hardware design elements for assigned projects. Conducts independent technical investigations involving the origination or modification of material, component, or process specifications and requirements. May evaluate vendor capabilities to provide required products or services. May provide work leadership for lower level employees. Excludes those with full supervisory responsibilities.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

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**Minimum Education:** Bachelor’s

**Minimum Experience:** 6 years

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**Systems Administrator - Junior**

**Functional Responsibilities:** The Systems Administrator – Junior is responsible for the day-to-day operational maintenance, support, and upgrades for operating systems, workstations, and servers. Under general supervision, performs SW installations and upgrades to operating systems and layered
software packages. Schedules installations and upgrades and maintains them in accordance with established IT policies and procedures. Monitors and tunes the system to achieve optimum performance levels. Ensures workstation/server data integrity by evaluating, implementing, and managing appropriate SW and HW solutions. Ensures data/media recoverability by implementing a schedule of system backups and database archive operations. Implements and promotes Standard Operating Procedures (SOPs). Conducts HW and SW audits of workstations and servers to ensure compliance with established standards, policies, and configuration guidelines. Incumbents in this job differ from Network and Systems Analysts in that they provide the day-to-day upkeep and maintenance of the established systems whereas the Analysts determine and develop the systems that will be implemented.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

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**Minimum Education:** Bachelor’s

**Minimum Experience:** 6 years

**Systems Integration Engineer - Junior**

**Functional Responsibilities:** The Systems Integration Engineer – Junior defines, designs, and develops system requirements. Assesses architecture and current hardware limitations; defines and designs complex system specifications; input/output processes; and working parameters for HW/SW compatibility. Coordinates design of subsystems and integration of total system. Analyzes and resolves difficult and complicated program support deficiencies. Conducts independent technical investigations in systems design. Coordinates and consolidates design efforts on major projects.

**Minimum Education:** Bachelor’s

**Minimum Experience:** 3 years

**Systems Integration Engineer - Principal**

**Functional Responsibilities:** The Systems Integration Engineer – Principal defines, designs, and develops system requirements. Assesses architecture and current hardware limitations; defines and designs complex system specifications; input/output processes; and working parameters for HW/SW compatibility. Coordinates design of subsystems and integration of total system. Analyzes and resolves difficult and complicated program support deficiencies. Conducts independent technical investigations in systems design. Coordinates and consolidates design efforts on major projects.

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**Minimum Education:** Bachelor’s

**Minimum Experience:** 6 years
**Experience & Degree Substitution Equivalencies**  
Experience exceeding the minimum shown may be substituted for education. Likewise, education exceeding the minimum shown may be substituted for experience.

<table>
<thead>
<tr>
<th>Equivalent Degree</th>
<th>Experience</th>
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</thead>
<tbody>
<tr>
<td>High School</td>
<td>1 year of relevant experience</td>
</tr>
<tr>
<td>Associate’s</td>
<td>High School or equivalent plus 2 years relevant experience</td>
</tr>
<tr>
<td>Bachelor’s</td>
<td>Associate’s degree + 2 years relevant experience or 4 years relevant experience</td>
</tr>
<tr>
<td>Master’s</td>
<td>Bachelor’s plus 2 years relevant experience or Associate’s degree + 4 years relevant experience or 6 years relevant experience</td>
</tr>
<tr>
<td>PhD</td>
<td>Master’s + 2 years relevant experience, or Bachelor’s + 4 years relevant experience or Associate’s + 6 years relevant experience or 8 years relevant experience</td>
</tr>
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</table>